

Avaya.6211.v2022-11-03.q32

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□□□□:	Avaya Aura® Contact Center Multimedia Implementation Exam
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https://www.krdump.com/Avaya.6211.v2022-11-03.q32.html	

NEW QUESTION: 1

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- A. □□□□□ □□□ □□□ □□□ □□□□□ □□□□.
- B. □□□□ □□□ □□□□.
- C. □□□□□ □□□□ □□□□ □□□□.
- D. □□□□ □□□□ □□□□.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 2

Avaya Aura Contact Center POM □□□ □□□□ □□ □□□□ □□□ □□□□□?

- A. Avaya Proactive Outreach Manager
- B. □□□□ IQ
- C. Avaya Aura Experience Portal
- D. □□ □□ □□□ □□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

□□□□□ □□□□ □□□□□ CCMA(Contact Center Manager Administration)□□ □
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□□ □□□□□?

- A. □□□ □□□ □□□□□ □□□□ □□□□□.
- B. □□□□ □□□□□ □□ □□□ □□□□□.
- C. □□□ □□□ □□□□□ □□□□ □□□□□.
- D. □□□ □□□ □□□□□□ □□□□□.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 4

CCMM(Contact Center Multimedia) □□ □□ □□ □ □□□ □□□ □□□□ □ □□□□
□□□ □□□□□?

- A. □□□ □□ □ □□□ □□□□
- B. □□ □□□□
- C. CCMM □□□ □□
- D. Contact Center □□□□□□ □□ □□ □□□□

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 5

Windows □□□□ CCT □□□□□□□ □□ □□□□ □□□□ □ □□□□
Communication Control Toolkit □□ □□□□□ □□ □□□ □□□□□?

- A. CCT □□ □□
- B. CCT API
- C. CCT □□
- D. CCT □□ □□□□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

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Contact Center □□ □□□□□?

- A. Contact Center Manager Server(CCMS)
- B. Avaya Agent Desktop(AAD)
- C. □□ □□ □□□□□(CCMM)
- D. CCMA(Contact Center Manager Administration)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7

Contact Center Multimedia Administration Tool □□ □□□ □□□□ □□□ □ □□□ □
□ □□□□□?

- A. □ □□□ □□□□ □□ □□□□ □□
- B. □ □□□ □□□□ □□ □□ □□□ □□
- C. □ □□□ □□□□ □□ □□ □□□ □□
- D. □ □□□ □□□□ □□ □□ □□

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 8

CCT(Communication Control Toolkit) □□□ □□ □□ CCMA(Contact Center Manager
Administration) □ □□ □□□□ □□□□□□ □□□ □ CCT □□□ □□□ □□□ □□
□□□?

- A. CCMA(Contact Center Manager Administration)

B. ☐☐☐☐ ☐☐☐

C. Contact Center Manager Server(CCMS)

D. □□ □□ □□□□□(CCMM)

Answer: D (LEAVE A REPLY)

NEW QUESTION: 9

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□□□□□?

A. CCT ☐☐☐☐☐ ☐☐☐☐☐☐

B. (CMF)

C. SIP ☐☐☐

D. CCTAPI

Answer: B (LEAVE A REPLY)

NEW QUESTION: 10

□□ Avaya Aura Contact Center □□ □□□ Communication Control Toolkit □ Contact Center Multimedia □□ □□□ □□□□□?

A. ☐☐ ☐☐ ☐☐☐☐

B. Avaya Agent Desktop

C. Contact Center Manager ☐ ☐

D. ☐☐☐☐ ☐☐☐ ☐☐

Answer: B (LEAVE A REPLY)

NEW QUESTION: 11

[illegible]

Agent Desktop □□ □□ □ □□ □□□□ □□□ □□□□ □□□□?

A. Agent Desktop □□, □□□

B. Agent Desktop □□, □□ □□

C. Agent Desktop □□, □□□ □□

D. Agent Desktop □□, □□ □□ □□

Answer: B (LEAVE A REPLY)

NEW QUESTION: 12

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐.

□□□□ Agent Desktop□ □□□□ SIP □□ □□□□ □□□ □□ □□ □□ □□□□ □
□ □□□ □□□(□□□□ □□ □□□)□ □□□□.

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□□?

A. ☐☐ ☐☐☐☐ ☐☐ ☐☐☐ ☐☐☐☐.

B. ☐☐☐ ☐☐

C. ☐ ☐ ☐ ☐

D. ☐☐ ☐☐ ☐☐ ☐☐☐☐

Answer: A (LEAVE A REPLY)

NEW QUESTION: 13

CCMM(Contact Center Multimedia) □□ □□□□□ □□□□□□.

CCMM □□ □□ □□ □□□□□ □□□ □ □□ □ □□ □□□ □□□□□? (3□□ □□ □□□.)

A. ☐ ☐ ☐ ☐

B. ☐ ☐ ☐

C. ☐☐

D. ☐ ☐ ☐

E. ☐ ☐ ☐

Answer: A,C,E (LEAVE A REPLY)

NEW QUESTION: 14

□□□□□ □□□□ □□□□□ CCMA(Contact Center Manager Administration)□□ □
 □□□□□ □□□□ □□□□ □□□. □ □□□□□□ □□□□ □□□□□ □□
 □□ □□□□□?

A. VI_____

B. ☐

C.

D.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

[illegible]

A. ☐☐☐ ☐☐☐☐ Open Queue ☐ ☐☐ CCMS ☐ ☐☐☐ CCMM(Contact Center Multimedia) ☐☐ ☐☐☐☐☐☐ ☐☐☐☐☐.

B. □□ □□□□□□□□ □□□□□.

C. □□□ □□□□ Open Queue□ □□ CCMS□ □□□□ CCMS(Contact Center Manager Server) □□□□□□□ □□□□□.

D. CCT(Communication Control Toolkit) □□□□□□□ □□□□ □□□□ □□□□
Open Queue□ □□ CCMS□ □□□□□.

Answer: (SHOW ANSWER)

NEW QUESTION: 16

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 □□ Avaya Aura Contact Center □□ □□□ □□□□□?

A. □□ □□ □□□□□(CCMM)

- #### D. Contact Center Manager Server(CCMS)

Answer: ([SHOW ANSWER](#))

30%OFF Special Discount: KrDump)

NEW QUESTION: 17

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

□□□□ □□ □□□ □□□□ □□□ □□□□□?

- D.** □□ □□ □□□ □□□□□.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 18

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐.

☐☐ ☐☐☐).

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- D.** □□□□□ □□ □□□□□□□□ □□□□□ □□□ □□ □□□□□.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 19

□ □ □ □ □ □ □ □ □ □ □ ?

- D.** □□□□□ □□□ □□□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 20

Avaya Aura Contact Center□□ □□□□□ □□□ □□ □□□ □□□ □.

1□□□ □□□□□ □□□□ OCMT□□ □□□□ CCMM□ □□□□ □□□□□. 2□□ □□□ □□□□□ □□□□ □ □□□ □□□ □□ □□□□ □□□□□□ □□□□□.

Avaya Aura Contact Center□□ □□□□□ □□ □□ □□□ 3□□□ □□□□□?

A. □□ □□ □□□□□□(□□□□)□ □□□ □□□□□□ □□ □□□□□ □□□□□ □□□□ □□□□□.

B. □□□□ Avaya Agent Desktop□ □□□□ □□□□□ □□□□□.

C. □ □□□□ □□□□ □□□□□ □□ □□ □□ □□□ □□□□□.

D. □□ □□□ □□□□ □□□□ Open□ □□□□ □□ □□□□□□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

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□ □□ □□ □□□ □□□ □□□□□? (2□ □□)

A. □□

B. □□ □□

C. □□ □□

D. □□

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 22

CCMA(Contact Center Manager Administration) Contact Center Management□□ □□□ □ □□□□□.

□□□□ CCMS(Contact Center Manager Server) □□□□□□□ □□□ □ □□ □□□ □ CCT(□□ □□ □□ □□)□ □□□ □□□□□?

A. "□ □□□□□ □□ CTI □□" □□□ □□□□□.

B. □□ URI □□□ □□□ □□□ SIP □□□ □□□□□.

C. □□□□ □□□ □□□ "Supervisor/Agent"□ □□□□□.

D. "CCT □□□□ □□" □□□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

□□□□ □□□□ □□□□ Avaya Agent Desktop(AAD)□ □□□□ □□□.

AAD □□□ □□□□ □□ AAD □ □□□□ □□□□□□ □□ URL □□□ □□□□ □ □□?

A. <https://support.avaya.com> □□□□□

B. http://<servename>/agentdesktop □□□ <servename>□ Avaya Aura Application Enablement Server□ □□ □□ □□ IP □□□□□.

C. http://<servename>/agentdesktop □□□ <servename>□ CCMS(Contact Center Manager Server)□ □□ □□ □□ IP □□□□□.

D. http://<servename>/agentdesktop □□□ <servename>□ CCMM(Contact Center Multimedia) □□□ □□ □□ □□ IP □□□□□.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 24

□□□ □□□□□. □□□□ Agent Desktop□ □□□□ SIP □□ □□□□ □□□ □□ □ □□ □□□□ □□ □□□ □□□(□□□□ □□ □□□)□ □□□□□. □□□□□ □ □□□ □□□□ □□□ □ □□□□□ □□□□ □□□□ □□□ □□□□□?

A. □□□ □□

B. □□ □□ □□ □□□□

C. □□ □□

D. □□ □□□□ □□ □□ □□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 25

Email Manager□ 3□□ □□ □□□ □□ □□□□ □□ □□□ □□□ □□□□ □□□□, □□□□ □□□□, □□□ □ □□□□? (3□□ □□□□□.)

A. □□□ □□ □□

B. □□ □□□ □□□

C. □□ □□

D. □□□□□ □□□ □□□

E. □□□□ □□ □□□

F. □□□□ □□□ □□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Avaya Aura Contact Center□□ □□□□□ □□□ □□ □□□ □□□ □:

1□□□□□ □□□□□ □□□□ OCMT□□ □□□□ CCMM □□□□□□□ □□□□ □□□□□. 2□□□□□ □□□□□ □□□□ □ □□□ '□□ □□' □□□□ □□□□□ □ □□□□□.

Avaya Aura Contact Center□□ □□□□□ □□ □□ □□□ 3□□□ □□□□□?

A. □□ □□□ □□□□ □□□□ Open Queue□ □□□□ □□□□□□□□ □□□□□.

B. Contact Center □□□□□□(□□□□)□ □□□ □□□□□ □□□ □□□□□. □ □ □□□ □□ □□□□□ □□□□□ □□□□□.

C. □ □□□□ □□□□ □□□□□ □□ □□ □□ □□□ □□□□□.

D. □□□□ Avaya Agent Desktop□ □□□□ □□□□□ □□□□□.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 27

Which of the following is the default URL for Avaya Agent Desktop(AAD)? AAD is installed on the same machine as CCMS.

- A. <https://support.avaya.com>
- B. <http://<servername>/agentdesktop>
- C. <http://<servername>/agentdesktop>
- D. <http://<servername>/agentdesktop>

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 28

Which of the following is the default URL for CCMA(Contact Center Manager Administration)?

- A. <http://<URI>>
- B. <http://<URI>>
- C. <http://<URI>>
- D. <http://<URI>>

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 29

Which of the following is the default URL for the Avaya Agent Desktop?

- A. <http://<URI>>
- B. <http://<URI>>
- C. <http://<URI>>
- D. <http://<URI>>

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Which of the following is the default URL for the Avaya Agent Desktop?

- A. <http://<URI>>
- B. <http://<URI>>
- C. <http://<URI>>
- D. <http://<URI>>

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 31

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□□□ □□□ □□□□□? (2□□ □□□□□.)

- A. □□
- B. □□
- C. □□ □□
- D. □□ □□

Answer: A,B ([LEAVE A REPLY](#))

6211 □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 6211 □□!
DumpTop □ □□ **6211** □□ □□□ □□□□□□, DumpTop 6211 □□ □□□ □□□
□□□□□ □□□ □□□□□□□□. □□□□ □□□ □□□□ □□ DumpTop 6211 □
□□ □□□□□. <https://www.dumptop.com/AVAYA/6211-dump.html> (78 Q&As Dumps,
30%OFF Special Discount: **KrDump**)

NEW QUESTION: 32

□□ Avaya Aura Contact Center □□ □□□ aPBX□ □□□□ □□ □□ □□□□ □□□
□ □□□ □□□□ □□□□ □□ □□□□ □□□□ □□ □□ □□□□□?

- A. Contact Center Manager Server(CCMS)
- B. □□ □□ □□□□□(CCMM)
- C. Avaya Agent Desktop(AAD)
- D. CCMA(Contact Center Manager Administration)

Answer: A ([LEAVE A REPLY](#))

6211 □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 6211 □□!
DumpTop □ □□ **6211** □□ □□□ □□□□□□, DumpTop 6211 □□ □□□ □□□
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30%OFF Special Discount: **KrDump**)