

Avaya.6211.v2022-03-26.q31

□□□□:	6211
□□□□:	Avaya Aura® Contact Center Multimedia Implementation Exam
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https://www.krdump.com/Avaya.6211.v2022-03-26.q31.html	

NEW QUESTION: 1

Windows □□□□ CCT □□□□□□□□ □□ □□□□ □□□□ □ □□□ Communication Control Toolkit □□ □□□□□ □□ □□□ □□□□□?

- A. CCT API
- B. CCT □□ □□
- C. CCT □□
- D. CCT □□ □□□□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

□ □□□□ □ □□ □ □ □□ URL□ □□ □□□ □□□□□?

- A. □□□□ □□□ □□□□□ □□□□ □□ □□□□ □□□□ □□
- B. □□□□ □□ □□□ □□□□ □□ □□□□ □□□□ □□
- C. □□□□ □□□ □□ □□□ □□□□ □□ □□ □□
- D. □□ □□ □□□□ □□□□ □□□ □□□□ □□ □□□□ □□□□ □□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 3

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- A. □□ □□ □□□□□(CCMM)
- B. Avaya Agent Desktop(AAD)
- C. CCMA(Contact Center Manager Administration)
- D. Contact Center Manager Server(CCMS)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 4

□□□□□ □□□□ □□□□ Orchestration Designer □□ □□□ □□□□□?

- A. □□□
- B. □□
- C. □□
- D. □□□ □□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

□□□ □□□□ □ □□□□ □□□ Windows □□□□□□ CCT □□□□□□□ □□ □□
□□ □□□□ □ □□□□□.
□□□ □□□ □□ Windows □□□□□□ □□□ □□ □□□□ □□□□ □ □□□□ □□
□□□ □□□□□?

- A. □□ □□ CSV □□ □□ □□□ CSV □□
- B. □□ □□ XSD □□ □□ □□□ XSD □□
- C. □□ □□ HTML □□ □□ □□□ HTML □□
- D. □□ □□ XML □□ □□ □□□ XML □□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

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- A. Avaya Proactive Outreach Manager
- B. □□□□ □□□ □□ □□
- C. □□□□ □□□ □□□ □□
- D. Contact Center □□□□□ □□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

Contact Center Multimedia Administration □□□ □□ □□□□ □□□ □ □□ □□ □□□
□□□□□?

- A. □□□□ □□ □□ □□□□ □□
- B. □□ □□ □□
- C. □□□□ □□ □□□□ □□
- D. □□□□ □□ □□□ □□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8



- CCMM(Contact Center Multimedia) Contact Center Avaya Aura DMZ Contact Center(AACC) .
- Avaya Aura DMZ Contact Center(AACC) .
- AACC .
- A. AACC . DMZ .
- B. DMZ AACC .
- C. AACC .
- D. AACC DMZ .

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

CCT(Communication Control Toolkit) □□□ □□ □□ CCMA(Contact Center Manager Administration)□ □□ □□□□ □□□□□□ □□□ □ CCT □□□ □□□ □□□ □□□□ □?

- A. □□□□ □□□□□(CCMM)
- B. CCMA(Contact Center Manager Administration)
- C. Contact Center Manager Server(CCMS)
- D. □□□□ □□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

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- A. □□□□ □□□□
- B. □□□□□□ □□□□
- C. □□ □□□□
- D. □□ □□□ □□□□

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 11

□□□□□ □□□□ □□□□□ CCMA(Contact Center Manager Administration)□□ □□□ □□ □□□□ □□□□ □□□. □□□□□ □□□□ □□□□ □□□□□?

- A. VM_
- B. EM_
- C. OB_
- D. IM_

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

CCMM(Contact Center Multimedia)□ □□□□ □□□ □□□□□ □□□□ □□, □□ □ □ □□□□□ □□□. CCMA(Contact Center Manager Administration) □□□□□□□□ □□□ □ □□ □□ CCMM □□□ □ □□□ □□□□□?

- A. □□□□□ □□□ □□ □□
- B. CCMA
- C. □□□ □□□
- D. □□□□□ □□□ □□□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 13

CCMA(Contact Center Manager Administration) Contact Center Management□□ □□□□ □□□□□.

□□□□ CCMS(Contact Center Manager Server) □□□□□□□ □□□ □ □□ □□□□ CCT(□□ □□ □□ □□)□ □□□ □□□□□?

A. □□□□ □□□ □□□ "Supervisor/Agent"□ □□□□□.

B. "□ □□□□□ □□ CTI □□□" □□□ □□□□□.

C. "CCT □□□□ □□" □□□ □□□□□.

D. □□ URI □□□ □□□ □□□□ SIP □□□ □□□□□.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 14

Avaya Aura Contact Center Agent Desktop □□ □□ C □□ □□□ □□□ □□□□□□□. □□ □□ □□ □□□ □□□ □□ C □□ □□ □□□ □□□ □ □□ □□□□ □□□□□?

A. Agent Desktop □□, □□□ □□

B. Agent Desktop □□, □□ □□, □□ □□

C. Agent Desktop □□, □□□

D. Agent Desktop □□, □□ □□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

Agent Desktop □□ □□□□ □ □□□ □□□□ Agent Desktop□ □□□ □□□ □ □□ □ □□ □□□□□?

A. □ □□□ □□□□□□

B. □□□□ □□□ □□

C. □□ □□ □□

D. □□□□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 16

Avaya Aura Contact Center□□ □ □□ □□□□ □□ □□□ □□□ □:

1□□□□□ Contact Center Multimedia□ Contact Center Multimedia □ □□□□ □□ □□ □ □□□□ □□□□ □□□□□ □□□□, 2□□□□□ □ □□□□ □□□□□□□□ □□ □ Contact Center Multimedia □□□□□□□ □□□□ □□□ □ □□□ □□ Java API□ □ □□□□ □□□□□. , □□□ □□□□□.

Avaya Aura Contact Center□□ □ □□ □□□ □□ □□□ 3□□□ □□□□□?

A. □□□ □□□ □□□ □□, □□□□ □□□ □□ □□□ □□□ □ □□□□ □□□ □□ □□ □□□.

B. □□□□ □□ □□□□□□□ □□□□□ □□□ □□ □□□□□.

C. Agent Desktop □□□ □□□□□ □□□□ □□

D. □□□□ □□□□□□ □□□□□ □□□ □□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 19

Avaya Aura Contact Center □□□□□□ □□□□□□ □□ □□□□□□ □□□ □□□□ □□
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A. ☐ ☐ ☐ ☐

B. CTI ☐☐ ☐☐☐

C. ☐☐☐ ☐☐☐☐

D. SIP ☐☐ ☐☐☐

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

Avaya Aura Contact Center POM □□□ □□□□ □□ □□□□ □□□ □□□□□?

A. Avaya Proactive Outreach Manager

B. ☐☐ ☐☐ ☐☐☐ ☐☐

C. Avaya Aura Experience Portal

D. □□□□ IQ

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

□□□□ □□□□ □□□□ Avaya Agent Desktop(AAD)□ □□□□ □□□. AAD □□□ □
□□□□ □□ AAD □ □□□□ □□□□□□ □□ URL □□□□ □□□□ □□□?

A. <https://support.avaya.com> ☐☐☐☐

B. `http://<servername>/agentdesktop` ☐☐☐ `<servername>` ☐ Avaya Aura Application Enablement Server ☐ ☐ ☐ ☐ ☐ IP ☐☐☐☐.

C. http://<servername>/agentdesktop □□□ <servername>□ CCMS(Contact Center Manager Server)□ □□ □□ □□ IP □□□□□.

D. http://<servername>/agentdesktop □□□ <servername>□ CCMM(Contact Center Multimedia) □□□ □□ □□ □□ IP □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 22

□ □ □ □ □ □ □ □ □ □ □ □ URL □ □ □ □ □ □ □ □ □ □ ?

A. ☐☐☐ ☐☐☐ ☐☐☐☐☐ ☐☐☐☐ ☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

B. ☐☐☐☐ ☐☐ ☐☐☐ ☐☐☐☐ ☐☐ ☐☐☐☐ ☐☐☐☐

C. □□□□ □□ □□□ □□□□□ □□□□ □□ □□□□ □□□□ □□

D. ☐☐ ☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 23

CCMA(Contact Center Manager Administration) □□ □□□ □□□□ □□□□ □□□□. □
□ □□□□ CCMS(Contact Center Manager Server) □□□□□□□ □□ □□□□□

CCT(Communication Control Toolkit)□ □□□ □□□□□?

A. □□□□ □□□ □□□ "Supervisor/Agent"□ □□□□□.

B. "CCT □□□□ □□" □□□ □□□□□.

C. □□ URI □□□ □□□ □□□□ SIP □□□ □□□□□.

D. "□ □□□□□ □□ CTI □□□" □□□ □□□□□.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 24

□ □□ CCMM(Contact Center Multimedia) □□□□□ □□ □□□□□□ □□ □□□□ □
□ □□ □□?

A. □□□ □□□□ □□ □□□□□ □□□ □□ CTI□ □□□□ □ □□□ □□□.

B. CCMM □□□ □□ □□ □ □□ □□□ □□□□□.

C. Avaya Aura Agent Desktop(MAD)□ □□□□ □□□□ □□ □□□□□□ □□□□ □□
□ □□□ □□□□□□ □ □□□□□.

D. □□□□ □□□ CTI(Computer Telephony Integration) □□□□□□□ □□□ □ □□□
SDK□ □□□□□.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 25

CCMM(Contact Center Multimedia) □□□□□□□ □□□ □□□□ □□□□ □□□□□ □
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□ □□□□ □□ □□□□□ □□□ □□□ □□□□□ □□□. CCMM □□□

CCMA(Contact Center Manager Administration)□ □□ □□□□□□□. □ □□□ □□□□
□ □□ □□ □□□ □□□□□?

A. CCMA□ □□ CCT(Communication Control Toolkit) □□□ □□□□□.

B. CCMA□ □□ Microsoft Exchange □□□ □□□□□.

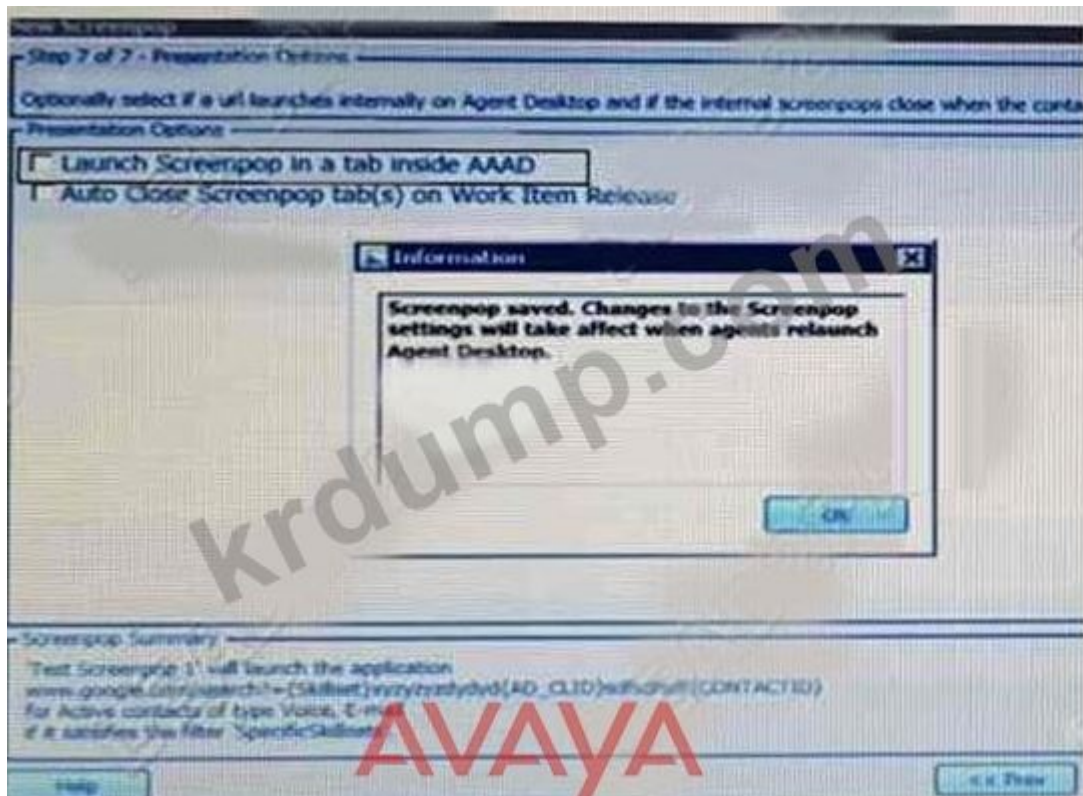
C. CCMS□ □□ □□ □□□ CCT □□□ □□□□□.

D. CCMMserver□ CCMS(Contact Center Manager Server)□ □□ □□□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

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□□□□ □□□ □□ □□□ □□ □□□□ □□□□□?

- A. □□□□ □□□□□□ □□ □□□ □□□ □□□□□.
- B. Agent Desktop □□□ □□□□□ □□□□ □□
- C. □□□□ □□ □□□□□□□□ □□□□□ □□□ □□ □□□□□.
- D. Agent Desktop □□ □□□□ □□□□□ □□□□ □□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 27

□□□□□ □□□□ □□ □□□□□□□ Contact Center □□□□□ □□□ □□□□□□□□.
□□□ □□□□ □□□ □□□ □□□ CCMM(Contact Center Multimedia) □□ □□□ □□
□□□?

- A. □□ □□
- B. □□□ □□
- C. □□ □□
- D. □□□□ □□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 28

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Which Agent Desktop SIP profile is used for the following scenario?
 A. The agent is in the 'Working' state.
 B. The agent is in the 'Ready' state.
 C. The agent is in the 'Available' state.
 D. The agent is in the 'Unavailable' state.

- A. The agent is in the 'Working' state.
- B. The agent is in the 'Ready' state.
- C. The agent is in the 'Available' state.
- D. The agent is in the 'Unavailable' state.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 29

Which of the following is a valid SIP profile for a Contact Center Multimedia (CCMM) agent?
 A. CCMM (Contact Center Multimedia)
 B. CCMM (Contact Center Multimedia)
 C. CCMM (Contact Center Multimedia)
 D. CCMM (Contact Center Multimedia)

- A. CCMM (Contact Center Multimedia)
- B. CCMM (Contact Center Multimedia)
- C. CCMM (Contact Center Multimedia)
- D. CCMM (Contact Center Multimedia)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

Contact Center Multimedia (CCMM) is a valid SIP profile for a Contact Center Multimedia (CCMM) agent.

- A. CCMM
- B. CCMS
- C.
- D. CCMM

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

Which of the following is a valid SIP profile for a Contact Center Multimedia (CCMM) agent?

CT □ □□ □□□□□□ □□□ □□□□□□?

A. CCMA □□ □□□□ □□□ □□□□□□. □□ > CCT □□ □□> dick CT □□ > □□□ □□□□□.

B. □ □□□□□ □□ http://<servename>/CCTConsole□ □□□□□. □□□ <servename> □ CCMS □□□ □□□□□.

C. □□□ □□ □ □□□ □□□□□□ > CCT □□ □□□□ > CCT □□ □□ □□□ □□□ □□.

D. Avaya Aura Contact Center(AACC) □□□□ □□ > Avaya > Contact Center > Communication Control Toolkit > Ref Client□ □□□□□.

Answer: A ([LEAVE A REPLY](#))

6211 □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 6211 □□! DumpTop □ □□ **6211** □□ □□□ □□□□□□, DumpTop 6211 □□ □□□ □□□□□□□□ □ □□ □□□□□□□□. □□□□ □□□ □□□□ □□ DumpTop 6211 □□□ □□□□□. <https://www.dumptop.com/AVAYA/6211-dump.html> (78 Q&As Dumps, **30%OFF** Special Discount: **KrDump**)

6211 □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 6211 □□! DumpTop □ □□ **6211** □□ □□□ □□□□□□, DumpTop 6211 □□ □□□ □□□□□□□□ □ □□ □□□□□□□□. □□□□ □□□ □□□□ □□ DumpTop 6211 □□□ □□□□□. <https://www.dumptop.com/AVAYA/6211-dump.html> (78 Q&As Dumps, **30%OFF** Special Discount: **KrDump**)