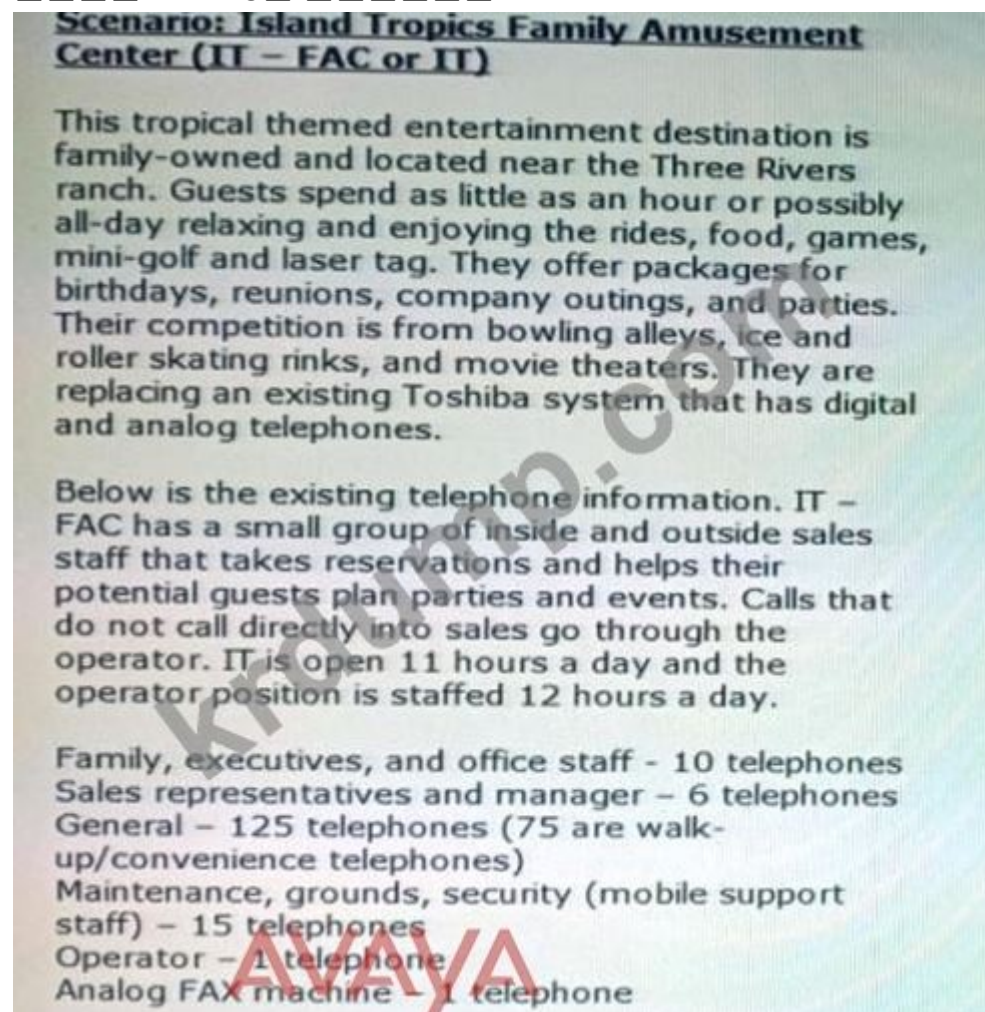


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NEW QUESTION: 1

□□□□: IT-FAC□ □□□□□□.



IT-FAC□ □□ □□□ □□ □□ □ □□ □□□□ □□□ □□□□ □□ □□□ □□ □□□□.

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□ □□□ □□□□ IP Office □□□□□ SIP □□□ □ SBCE(Session Border Controller for Enterprise)□ □

□ □□□ □□□□ □□ □□□ □□ □□□□□?

- A. □□ □□□ E1 □□ T1 □□□ □□□□□.
- B. POTS(Plain Old Telephone Service) □□□ □□□□ □□□ IP500 V2□ □□□□□.
- C. □□□□(HA)□ □□□□ □□ □ □□ Portwell SBCE□ □□□□□.
- D. □□ SIP □□□□ □□□□ □□ Portwell SBCE □ □□□□(HA. □□□□.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

□□□□: IT-FAC□ □□□□□□.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
 Sales representatives and manager – 6 telephones
 General – 125 telephones (75 are walk-up/convenience telephones)
 Maintenance, grounds, security (mobile support staff) – 15 telephones
 Operator – 1 telephone
 Analog FAX machine – 1 telephone

□□□ IP Office□ □□□□ □□□ □□□□□ □□ □□□ □□□□□ □□□□□. IP Office□□ □□□ □□ □□□□□ □□ □□□ □□□ □□□□□ □□□□□ □□ □□□□□□□ □ □□ □□□□ □□□□ □□□□□□□□. 10□□ □□ □□□ □□□□□ 20□□ □□□□ □□□□□□.

- A. □□□□ □□□□ □□□□□□ □□ □□□ □□□□ □□□□ □□ □□□□ □ □□□□.
- B. □□□□ □□□ □□□□ □□□□ □□ □□□□ □ □□□□.
- C. □□□□ □□□ □□□□ □□□□□□□ □□□.
- D. □□□□ □□□□ □□□□ □□ □□□□ □ □□□ □□□ □□□□ □□□□□□□ □□□.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 3

Which Avaya IP Office feature is not supported by the IP500 V2 Preferred Edition? (2 correct answers.)

10-digit dialing for external calls.

10-digit dialing for internal calls.

10-digit dialing for external calls.

10-digit dialing for internal calls.

- A. IP Office SBC is supported by the IP500 V2 Preferred Edition.
- B. IP Office SBC is supported by the IP500 V2 Preferred Edition.
- C. SBCE is supported by the IP Office SBC.
- D. SBCE is supported by the IP Office SBC.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 4

Avaya Midsize Solution is a cloud-based solution. (2 correct answers.)

- A. It is a cloud-based solution.
- B. It is a cloud-based solution.
- C. It is a cloud-based solution.
- D. It is a cloud-based solution.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 5

Powered by Avaya R3.x is a cloud-based solution.

Powered By R3.x is a cloud-based solution.

- A. KVM
- B. AWS AMI
- C. VMware ESXi
- D. VMware ESXi

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 6

Avaya Contact Center Select(ACCS) is a cloud-based solution. (2 correct answers.)

- A. MMS
- B. MMS
- C. MMS
- D. MMS

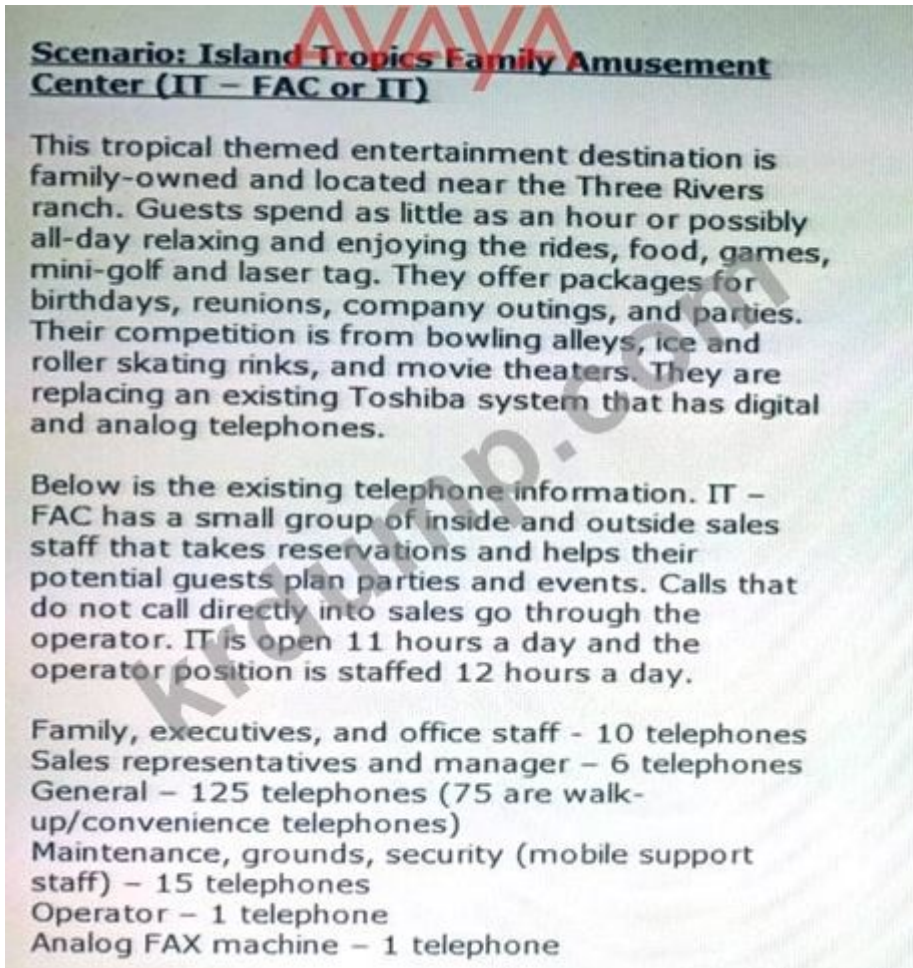
Answer: C,D ([LEAVE A REPLY](#))

□□

<https://downloads.avaya.com/css/P8/documents/101059091>

NEW QUESTION: 7

□□□□: IT-FAC□ □□□□□□.



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□ DECT(Digital Enhanced Cordless Telecommunications) □□□□ 6□□ □□□ □□ one-X Mobile

Preferred□ □□□□ □□□ □□□ □□□□□ □□□□□□.

□ □□□ □□□□ DECT □□□ □ one-X Mobile Preferred □□□ □□□ □□□□□ □□□ □□□ □□□

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A. □□ Office □□□ □□□□ 16□

B. 16□□ □□ □□□ □□□ □□□□

C. □□ □□□ □□□□ □□

D. 6□□ □□ □□ □□□ □□□□

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 8

□□□□: IT-FAC□ □□□□□□.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

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General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

□□□ SIP □□□□ □□□□□□□□ SBCE(Session Border Controller for Enterprise)□ □□□□□ □□□
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SBCE□ □□□□ SIP □□□□ □□□□ □□□ □□□□□?

- A. □□□□□ □□□□ □□ □ □□□ □□□ □ □□□ □□□.
- B. 1600□□ □□□□□□□ VPNless □□ □□□ □□□ □□□□□□.
- C. □□□□ □□□□ □□ □□ □ □□□ □□□□□□.
- D. Direct Termination□□□ □□□ □ □□ NAT Traversal□ □□□□□□.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 9

□□□ Voicemail Pro□ □□□□□ □ □□ □□□ □□□□□□? (2□□ □□□□□□.)

- A. □□□ □□ □□□ □□ □□□ □□□□ □□ □□ □□□□□ □□□□ □□□□.
- B. □□ □ □□□ □□□ □□□□□□ □□□□□□.
- C. □ Avaya Contact Center Select □□ □□□□ □□□□□□□ □□ □□□□□ □□□□□□.
- D. □□□ □□□ □□ □□ □□ □□ □□□□□□.

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which of the following is a feature of the Avaya 9600 Series IP Office? (Select two.)

Which of the following is a feature of the Avaya 9600 Series IP Office?

A. DECT R4

B. J129

C. 1100 MHz

D. 1200 MHz

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

Which of the following is a feature of the Avaya 9600 Series IP Office? (Select two.)

Which of the following is a feature of the Avaya 9600 Series IP Office?

A. 200 MHz UC 435 MHz

B. 210 MHz UC 425 MHz

C. 400 MHz UC 235 MHz

D. 410 MHz UC 225 MHz

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

IP Office is a feature of the Avaya Midsize IP Office. Which of the following is a feature of the Avaya Midsize IP Office? (Select two.)

Which of the following is a feature of the Avaya Midsize IP Office?

A. VCM 9600 Series IP Office 9600 Series IP Office.

B. SBCE 9600 Series IP Office.

C. IP Office 9600 Series IP Office 9600 Series IP Office.

D. 9600 Series IP Office 9600 Series IP Office.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

Vantage Voice Assistant is a feature of the Avaya Vantage IP Office.

A. Apple Vantage IP Office

B. Google Play Vantage IP Office

C. K155 Vantage IP Office

D. Vantage IP Office 9600 Series IP Office

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

□□ □□□ □□□□ SIP □□□□ □□ IP500 V2 Preferred Edition □□□ □□□ □□□ □□ □ □□ □□
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- A.** IP Office□□ SBC□ □□□□ □□ □□□ □□□□□. □□□ □□ 10□□ □□ □□□ □□□□□ □□
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- B.** IP Office□□ SBC□ □□□□ □□□□ □□ □□□ □□□□□. □□□ □□ 10□□ □□ □□□ □□□
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- C.** SBCE□ □□□□ IP Office□ □□ □□□□□. □□□ □□ □□ □□□□ □□ 10□□ □□ □ □□ □□
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- D.** SBCE□ □□□□ IP Office□ □□ □□□□□. □□□ □□ □□ □□□□ □□ 10□□ □□ □□□□□
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Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 15

Avaya Contact Center Select(ACCS)□□ CCT(Communication Control Toolkit) □□□ □□□□ □□□ □□
□□□□□ □□□□□?

- A.** Avaya Agent Desktop
- B.** one-X □□□□
- C.** Agent Desktop □□□□□
- D.** □□□□ □□□□□□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 16

□□□□: H&H □□ □□□□□□.

H&H Ticket is a ticket booking company that wants to replace their aging DEFINITY® system. H&H books tickets for customers for air travel, train travel, as well as, movie and theater tickets.

They are looking for an enhanced contact center solution that accepts multiple channels of communication; including voice and email. Their representatives take bookings in the office and remotely. The representatives need to consult other H&H Ticket associates frequently.

There are six contact center locations; A, B, C, D, E, and F, where they support a follow-the-sun operation. At any one time 3 locations are online. There is a main location with 120 agents, a location who is ending their day and finishing up calls with 40 agents and a location that is starting their day and taking overflow calls with 60 active agents.

They need to have secure, resilient communications since their business is booking tickets which requires payment and must be PCI DSS (payment card industry data security standard) compliance. H&M would like to reuse their present infrastructure which includes: Nutanix, Active Directory and a Wi-Fi network. They are using Microsoft Exchange and Salesforce.com and would be interested in any integration.

The main location has 120 agents, of which 10% are remote/mobile, 5 supervisors, 3 managers, 6 office staff, 4 IT or 138 total users.

Each of the five remote locations has 120 agents, of which 10% are remote/mobile, 5 supervisors, 1 manager, 3 office staff or 129 total users.

For SIP trunking use a ratio of 3 users per session since the users are primarily contact center agents.

H&H □□ □□□□□ □□□□ □□ SBCE(Border Controller for Enterprise) □□□□ □□ □ □□□/□□ □
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- A.** 2 Dell 1000 10 10000 10
- B.** 1 100 Portwell Cad 1000 10000 10
- C.** 10000 10000 Hyper-V 10
- D.** 3 Dell 1000 10 10000 10

Answer: B (LEAVE A REPLY)

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NEW QUESTION: 17

Which of the following is a feature of Avaya IX Workplace Client?

□□ Avaya IX Workplace Client is a client application that runs on a desktop or laptop computer.

A. It is a web-based application.

B. It is a mobile application.

C. It is a cloud-based application.

D. It is a desktop application.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 18

Web Traveling.com is a web-based application that provides a unified interface for accessing various services. Which of the following is a feature of Web Traveling.com?

□ Web Traveling.com is a web-based application that provides a unified interface for accessing various services.

A. Outlook is a client application that runs on a desktop or laptop computer.

B. Outlook is a client application that runs on a mobile device.

C. one-X Portal is a web-based application that provides a unified interface for accessing various services.

D. Avaya IX Workplace Client for IP Office is a client application that runs on a desktop or laptop computer.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 19

Powered by Offer is a web-based application that provides a unified interface for accessing various services. Which of the following is a feature of Powered by Offer?

A. IP Office is a client application that runs on a desktop or laptop computer.

B. IP Office is a client application that runs on a mobile device.

C. IP Office is a web-based application that provides a unified interface for accessing various services.

D. IP Office is a client application that runs on a desktop or laptop computer.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

Avaya Spaces is a web-based application that provides a unified interface for accessing various services. Which of the following is a feature of Avaya Spaces?

A. It is a web-based application.

B. It is a mobile application.

C. It is a cloud-based application.

D. It is a desktop application.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 21

□□□ IP Office□ □□□ □ □□ Avaya □□ □□ □□□□ □□□□. □□ □□□ □□□□ □□ □□□□
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- A. □ □□□□ □□□ MCU9 □□□□ □ □ □□□□ □□□ XT5000 □□□□□
- B. □□□□ □□□ □□□ IX Collaboration Unit CU360□ □□ IP Office XT □□□□□□ □□□ □□ □□
 □
- C. □□□ □□□ IP Office XT □□□□□□ □□□ □□ □□□
- D. □ □□□□ □□□ SMB9 □□□□ □ □ □□□□ □□□ IX Collaboration Unit CU360

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 22

IT-FAC □□□□ □ □□□ □□□□□□.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

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 Sales representatives and manager – 6 telephones
 General – 125 telephones (75 are walk-up/convenience telephones)
 Maintenance, grounds, security (mobile support staff) – 15 telephones
 Operator – 1 telephone
 Analog FAX machine – 1 telephone



B. □□□ □□□

C. AWFOS

D. □□□□ □□□

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 25

□□□□: IT-FAC□ □□□□□□.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

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□□□ IP Office□ □□□□ □□□ □□□□□ □□ □□□ □□□□□ □□□□□. IP Office□□ □□□ □□ □□□□□ □□ □□□ □□□ □□□□□ □□□□□ □□ □□□□□□□ □ □□ □□□□ □□□□ □. □□□□ □□□. 10□□ □□ □□□ □□□□□ 20□□ □□□□ □□□□□.

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A. □□□□ □□□ □□□□ □□□□ □□ □□□□ □ □□□□.

B. □□□□ □□□ □□□□ □□□□□□ □□□.

C. □□□□ □□□□ □□□□□□ □□ □□□ □□□□ □□□□ □□ □□□□ □ □□□□.

D. □□□□ □□□□ □□□□ □□ □□□□ □ □□□ □□□ □□□□ □□□□□□ □□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Avaya Spaces Basic □□ □□□ □□ Basic □□□□ □□□ □□□ □□ □□□□ □□ □□ □□□□□?

- Answer: C (LEAVE A REPLY)**

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☐ ☐☐☐ ☐☐☐.

A. □□□□ □□□ □□ □□□□ □ □□□□□□□ □□□□.

B. □□□ □□□ □□□□ □□□□ □□□□.

C. □□□□ □□□□ □□□ □□□ □□□ □□□□ □□□□.

D. □□□ □□□ □□□□ □□ □□□□ □□□ □□□□.

Answer: D (LEAVE A REPLY)

Avaya Vantage™ K155 □□□□ □□ □□ □ □□□ □□□□. □□ □ □□□ □□□ □□ □□□ □□□□
□?

- Answer: ([SHOW ANSWER](#))**

A. 100□
B. 500□
C. 25□
D. 50□

Answer: D (LEAVE A REPLY)

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