

Avaya.33820X.v2023-03-07.q36

□□□□:	33820X
□□□□:	Avaya Aura® Call Center Elite & Elite Multichannel Solution Design Exam
□□□:	Avaya
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https://www.krdump.com/Avaya.33820X.v2023-03-07.q36.html	

NEW QUESTION: 1

□□□ □□ □□□ Avaya IX™ Workforce Engagement □ Avaya ACR(Contact Recorder)
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DMCC Call Recording□ □□□□ All IP □□□□ Agent □□□ □□□ DSP□ □□ □□
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A. □□□□ □ X 3 = DSP

B. □□□□ □ X 2 = DSP

C. □□□□ □ X 4 = DSP

D. □□□□ □ X 5 = DSP

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

Avaya OneCloud - Public Delivery□ □□□□□□ □□□ □□□ □□ Avaya UC □ CC □
□□ □□□□ □□□□□. Avaya OneCloud - Public Delivery□□ □□□ □ □□ □ □□
□□□ □□□□□? (2□□ □□□□□.)

A. IX™ □□ □□

B. IX™ □□ □□

C. IX™ □□□□□□□

D. IX,H □□□

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 3

Avaya OneCloud - Private Delivery□ □ □□ □□ □□, □ □□ □□, □□□ □□ □ □
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☐ ☐ ☐ ☐ ☐ ☐ Private Delivery ☐ ☐ ☐ ☐ ☐ ☐?

- A.** ☐☐☐☐☐☐☐☐
B. ☐☐
C. ☐☐☐☐
D. ☐☐

Answer: C (LEAVE A REPLY)

NEW QUESTION: 4

Elite Multichannel Release 6.6 □□□ □□ □□□ □□ □□□□ □□ □□? (2□□ □□ □□□.)

- A.** Elite Multichannel 6.6□ WebLM □□□ 6.x□ □□□□□.
- B.** EMC 6.6 □□□ □□ □□ □□□ TLS 1.2□ □□□□ □□□□□.
- C.** Elite Multichannel 6.6□ SSLv3□ □□□□□.
- D.** TLS 1.0 □ 1.1□ □□ □□□ EMC 6.6□□ □□□□□□□.

Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 5

Avaya Call Management System □ □□□ □□□□□ □□ □□□ □□□ □□□ □□□
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 CMS□ □□ 500□□ □□ □□□□□ □□ 3□□ ACD□ □□ □□□□ □□ □ □□ □□
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- A.** 1500
B. 1000
C. 500
D. 750

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Avaya Aura® Call Center Elite □□ □□ □□□ □ □□□ □□ □ □□ □□(TCO)□
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[illegible]

- A.** □□□□ □□□□ □□
- B.** □□ □□ □□
- C.** AACCC□ □□ □□□□ □□ □□
- D.** □□□ □□ □□ □□□□□□ □□□□

Answer: D (LEAVE A REPLY)

NEW QUESTION: 7

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

- A. Avaya Intelligent Customer Routing
- B. Avaya Intelligent Customer Routing
- C. Avaya IX™
- D. Avaya Aura® Elite

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 8

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

- A. Avaya Aura® Elite
- B. Avaya IX™
- C. Avaya Intelligent Customer Routing
- D. Avaya Intelligent Customer Routing

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 9

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

- A. Avaya Aura® Elite
- B. Avaya IX™
- C. Avaya Intelligent Customer Routing
- D. Avaya Workspaces® for Elite

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

Which Avaya Aura® Call Center Elite Multichannel (EMC) feature is not supported by the Avaya Aura® Call Center Elite Multichannel (EMC) software?

- A. 320
- B. 160
- C. 20
- D. 80

Answer: A (LEAVE A REPLY)

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<https://www.trcnetworks.com/avaya-media-gateways-g250g350g430g450g650g860ig550/>

NEW QUESTION: 11

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□□□ □□ □□□ □□□□ □□ □□ Call Center Elite □□□ □□□□□□□□?

A. □□□ □□□ □□□

B. □□ □□□□ □□

C. □□□□ □□□

D. □□ □□ □□□

Answer: A (LEAVE A REPLY)

NEW QUESTION: 12

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Linux □□□□ □□□□ Communication Manager □ Elite Multichannel □□□□ □□□

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A. Avaya Aura® □□□□□□ □□ □□□

B. Avaya Aura® □□□ □□

C. Avaya Aura® □□ □□□

D. Avaya Aura® □□ □□ □□□□

Answer: A (LEAVE A REPLY)

NEW QUESTION: 13

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Linux ☐☐☐☐ ☐☐☐☐ Communication Manager ☐ Elite Multichannel ☐☐☐☐ ☐☐
☐ ☐☐☐☐ ☐ ☐☐☐☐☐☐☐ ☐☐ ☐☐ ☐☐ ☐☐☐☐?

A. Avaya Aura® □□□ □□

B. Avaya Aura® □□□□□□ □□ □□□

C. Avaya Aura® □□ □□□

D. Avaya Aura® □□ □□ □□□□

Answer: C (LEAVE A REPLY)

NEW QUESTION: 14

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A. □ □ □ □ □

B. □ □ □ □ □ □ □ □

C. □ □ □ □

D. □ □ □ □ □ □ □ □

E. □ □ □ □ □ □

Answer: A,C,E (LEAVE A REPLY)

NEW QUESTION: 15

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 Assist(CBA)□ □□□□ □□ □□ □□□ □□□ □□□□ □□□ □□ □□□□ □□ □
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A. AACCC
B. □□□□
C. □□
D. SIP
E. TI/EI

Answer: A,C,D (LEAVE A REPLY)

NEW QUESTION: 16

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Remote Agents/Workers □ □ □ □ □ □ □ □ □ □ Remote
Agents/Workers □ □ □ □ □ □ □ □ □ □ ?

- A. Avaya SBCE □□ □ □□ □□□□
- B. Avaya SBCE □□ □□□□
- C. Avaya SBCE □□ □ □□ □□□□
- D. Avaya SBCE □□ □□□□

Answer: C ([LEAVE A REPLY](#))

33820X □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 33820X □□!
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 33820X □□□ □□□□□. <https://www.dumptop.com/AVAYA/33820X-dump.html> (65
 Q&As Dumps, **30%OFF** Special Discount: **KrDump**)

NEW QUESTION: 17

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 □ □□□ □□□ □□□ □□ Avaya OneCloud™ ReadyNow □□□ □□□□□?

- A. □□ □□ □□
- B. Ready Now □□□
- C. □□ □□ □□□□
- D. □□ □□

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 18

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Enterprise Wide Licensing□ □□□□ □ □□□□ □□ □□ □□ □□□□ □□□□□□
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- A. □□□-□□□
- B. □□-□□
- C. □□-□□
- D. 1□-2□

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 19

EMC Desktop□ EMC Desktop □□□ □□□ □□ □□□□□ □□□□□.

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- A. EMC □□□□

- B. □□□□ □□□□
 C. □□□ □□□□
 D. □□□□ □□□□

Answer: (SHOW ANSWER)

NEW QUESTION: 20

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- A. 320
 B. 160
 C. 20
 D. 80

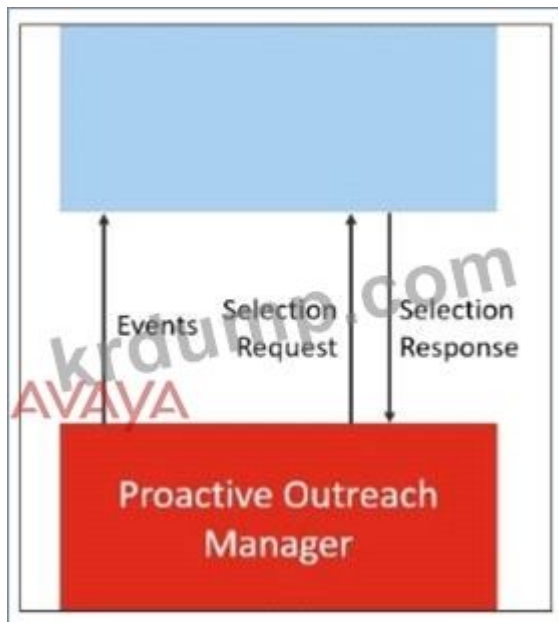
Answer: C (LEAVE A REPLY)

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<https://www.trcnetworks.com/avaya-media-gateways-g250g350g430g450g650g860ig550/>

NEW QUESTION: 21

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A. POM □□□ □□□ Elite□ □□ □□

- D. Afiniti** □□□□□□ □□ □□□

Answer: C (LEAVE A REPLY)

NEW QUESTION: 22

Avaya Elite Multichannel(EMC) □□□ 6.6□ □□ □ □□ □□□□ □□□□□? (3□□ □ □□□□.)

- E. MS ☐☐☐ ☐☐ 2016

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

[illegible]

Avaya Elite Multichannel R6.6 ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ MS Dynamics 365 ☐ ☐ ☐
☐ ☐? (2 ☐ ☐ ☐ ☐ ☐.)

- D.** Microsoft Dynamics ☐ ☐☐☐☐☐ ☐☐ Avaya Elite Multichannel ☐☐☐ ☐☐☐☐☐☐

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

POM ☐☐☐ ☐☐☐ Elite ☐ ☐☐ ☐☐ ☐☐☐ ☐ ☐☐☐ ☐ ☐☐☐ ☐ ☐
☐ ☐☐☐ ☐ ☐☐☐ ☐☐☐ ☐☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐
☐☐ ☐☐ ☐☐☐? (3☐☐ ☐☐☐☐.)

- E. ☐ ☐ ☐ ☐ ☐ ☐

Answer: A,C,E (LEAVE A REPLY)

NEW QUESTION: 25

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[illegible]

A. Avaya Aura® Elite □□□□

B. ☐☐☐☐ ☐☐☐ ☐☐☐

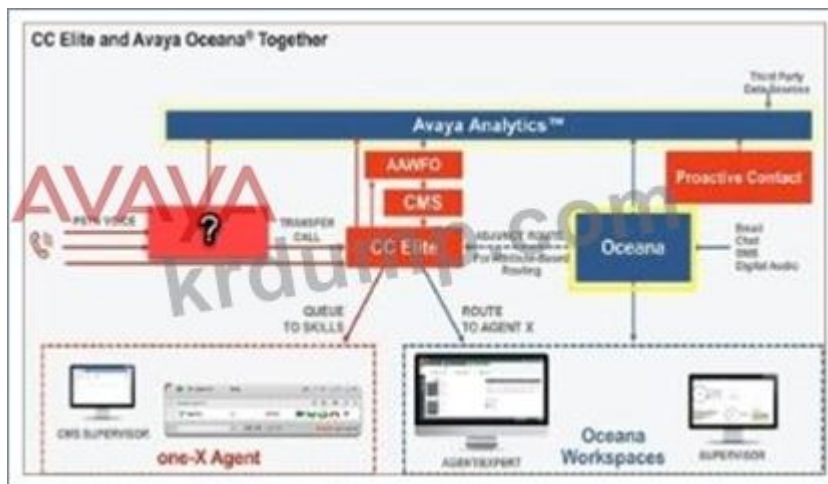
C. Avaya Proactive Contact

D. Avaya Aura® Call Center Elite

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

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Call Center Elite Avaya Oceana®, 2024

□ □ □ □ □ □ □ □ □ □ Call Center Elite □ □ □, □ □, SMS, □ □ □ □ □ □ □

□□□ Oceana□ □□□ □□□ □□□□ □□□□ □□□□□.

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□ □ ?

A. Avaya Aura® Call Center Elite □□□□

B. ☐☐☐☐ ☐☐☐☐☐☐☐ ☐☐

C. Avaya Aura® □□□□□□ □□ □□□

D. Avaya Aura® Communication Manager

Answer: B (LEAVE A REPLY)

NEW QUESTION: 27

Avaya Intelligent Xperiences ☐ ☐ ☐ Avaya OneCloud ☐ ☐ ☐ ☐ ☐.

[illegible]

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A. CPaaS

B. ☐ ☐

C. ☐ ☐

D. ☐ ☐ ☐ ☐ ☐

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 28

Avaya Aura® Call Center Elite □□ □□□□□ □□ □ □□ □□ □ □□ □□ □□□□
□? (3□□ □□□□□.)

- A. Call Center Elite□□ Business Advocate□ □□□□□.
- B. □□□ □□□ □□ □□□□□.
- C. Call Center Elite 8.0□ Avaya □□□ □□ □□ □□□ □□ □□□□□.
- D. Call Center Elite□ CMS□ □□□□□.
- E. CC-Elite□ □□ PBX□ □□ □□ □□□□□ □□□ □ □□□□.

Answer: A,B,C ([LEAVE A REPLY](#))

NEW QUESTION: 29

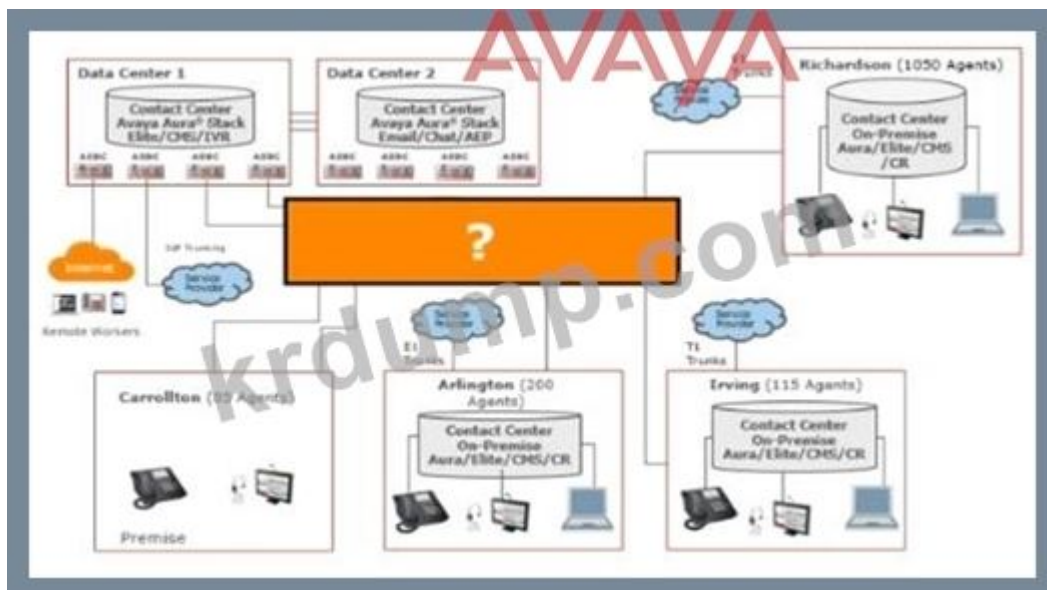
Avaya Aura® 8.1.x □□□□□□□□ □□ □□□□□□ □□□ □□ □□ □□□ □□□□
Avaya Common Server□ Intel Skylake □□□□□□ □□□□□ Dell Gen 10 □□□ □□ □□
□□□. □ Avaya □□□ □□□(ASP)□□ □ □□(ASP 110, 120 □ 130) □□□ □□□
□. □□ □□□□□ □□□□ □□□ □□□□□□ □□□ □□□□ □□□ □□□□.
ASP 130□ □□ □□□□ □□ □□? (2□□ □□□□□.)

- A. vSphere □ □□□□□ □□ □□ □□ vCenter □□□ □□□□ □□ □□□□ □□□
□ □□□□□.
- B. □□□ □□ □□□□□□ □□□□ □□ □□□ □□□□ □□□□.
- C. Avaya□ VMware □□□□□□□ □□/□□□□□□□□ □□□ □□□□□.
- D. □□ VMware □□(□□□□)□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

□□□ □□□□□.



A. MPLS(Multiprotocol Label Switching) SD-WAN
B. □□□□□□ □□□ □□(MTM)
C. □□□□□□ □□□(ME)
D. □□□□□□ TX □□(MTM)

- A. Avaya Intelligent Customer Routing**
B. Avaya Aura® Elite ☐☐☐☐
C. Avaya Proactive Contact
D. Avaya Aura® Call Center Elite

- A.** Avaya Aura® Contact Center ☐ ☐☐ ☐ ☐
- B.** Avaya Proactive Contact ☐ ☐☐ ☐☐
- C.** ☐☐☐ ☐☐☐ ☐☐ ☐☐
- D.** Avaya Call Management System ☐ ☐☐ ☐☐☐
- E.** Avaya IX™ Workforce Engagement ☐ ☐☐ ☐

NEW QUESTION: 33

Elite Multichannel Release 6.6 □□□ □□ □□□ □□ □□□□ □□ □□? (2□□ □□ □□□.)

A. TLS 1.0 □ 1.1□ □□ □□□ EMC 6.6□□ □□□□□□□.

B. EMC 6.6 □□□ □□ □□ □□□ TLS 1.2□ □□□□ □□□□□.

C. Elite Multichannel 6.6□ SSLv3□ □□□□□.

D. Elite Multichannel 6.6□ WebLM □□□ 6.x□ □□□□□.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

□□ Call Center Elite □□□□ □□ □□ □□ □□ □□ □□□□□□.

* □□□□ 300□□ 400□□ □□

* □□□□/□□ □□□ □□□□□ 10%

* CMS □□□ 30□□□ 40□□□ □□

* 900 □□□□ □□□ □□ □□

* Avaya IX™ □□□(□□ □□ □□)

□ □□□ □□ □□ □□ □□□ □□□□□□□□?

A. Core Suite □□□□: 1340 - CCElite, CMS Agents one-X Agents: 400 - CMS Supervisor □□□□: 40 □□ □□□: 40 - IX™ Messaging □□□: 1340

B. Core Suite □□□□: 1340 - CCElite, CMS Agents one-X Agents: 400 - CMS Supervisor □□□□: 40 □□ □□□: 30 - IX™ Messaging □□□: 1340

C. Core Suite □□□□: 1300 - CCElite, CMS Agents one-X Agents: 400 - CMS Supervisor □□□□: 40 □□ □□□: 30 - IX™ Messaging □□□: 1300

D. Core Suite □□□□: 1300 - CCElite, CMS Agents one-X Agents: 400 - CMS Supervisor □□□□: 30 □□ □□□: 30 - IX™ Messaging □□□: 1340

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 35

Avaya Experience Portal(AEP)□ □□□□ □□□□□ □□□□ □□□□□. AEP□ □□ □ □□ □□ □ □□ □□? (3□□ □□□□□.)

A. □□□□ □□□ □□ □□□□ □□□ □□□□, ASR □ TTS□ □□ □□□ □□□□□ □□□□□.

B. Media Resource Control Protocol □□□ □□□□ □□□□□ □□□□ ASR □ TTS□ □□□□□.

C. MRCP □□□ Avaya□ □□ □□□ □□□□ □□ □□□□□. □□□ □□□ □□□ ASR/TTS □□□ □□□□□ □□ □□□ □□□□□.

D. AEP 7.2.x□□ □□ □□□ □□□ □□ □□□ □□□ □ □□□□.

E. AEP 7.2.x□□□ □□ □□□ □□□ □□ □□□ □□□ □ □□□□.

Answer: B,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 36

□□□ □□ □□ □□□□ □□ □□□□□ □□□ □□□□□ Contact Center□ □□□□
□ □□□□. Workforce Engagement □□□ □□ □□□ □□□□□? (3□□ □□□□□.)

- A. □□ □□□
- B. □□/□□ □□
- C. □□□□ □ □□□□ □□
- D. □□ □□□□
- E. □□ □□

Answer: ([SHOW ANSWER](#))

33820X □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 33820X □□!
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Q&As Dumps, **30%OFF** Special Discount: **KrDump**)