

Avaya.33820X.v2022-03-28.q38

□□□□:	33820X
□□□□:	Avaya Aura® Call Center Elite & Elite Multichannel Solution Design Exam
□□□:	Avaya
□□ □□ □□ □:	38
□□:	v2022-03-28
# □□ □:	1224
# □□ □□□:	380
https://www.krdump.com/Avaya.33820X.v2022-03-28.q38.html	

NEW QUESTION: 1

- □□ □□□□□ □□ □□ □□□ AAMS(Avaya Aura® Media Server)□ □□□□ □ □□□. AAMS□ □□ □ □□ □□ □ □□ □□? (3□□ □□□□□.)
- A. AAMS□ □□ □□□ □□ □□□ □ □□□□.
 - B. AAMS□ □□□, □□ □□ □□ □ □□ □□ □□ □□□□□ □□□□□.
 - C. Experience Portal□ AAMS□ □□□ □□□□ □□□□□.
 - D. □□□ □□□□□□ □□□ □ □□□□□ □□□ AAMS □□ □□□ □□□□ □□□.
 - E. AAMS□ Communication Manager IP □□□ □□□ □□□□□.

Answer: B,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 2

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Application	Virtual Appliances					Non-Virtualized			
	Virtual Appliance	Pod FX*	Customer Provided VMware	IaaS AWS	IaaS IBM BlueMix	Server Appliance "Bare metal"	Software Only	IaaS Google	IaaS Azure
Communication Manager	✓	✓	✓	✓	✓	✗	✓	✓	✓

□□□□□ Communication Manager□ □□ □□□ □□□□ □□□□.

Pod FX□ □□□□ □□ □□□□□□□□ □□□□□?

- A. □□□□ □□□ □□□(ASP)
- B. □□□□ □□ □□□(ACP)
- C. □□□□ □□ □□□(ASP)
- D. □□□□ □□□□□□ □□(AAS)

Answer: A (LEAVE A REPLY)

NEW QUESTION: 3

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□□□ □□ □□□ □□□□ □□ □□ Call Center Elite □□□ □□□□□□□□□?

- A. □□ □□ □□□
- B. □□□□ □□□
- C. □□ □□□□ □□
- D. □□□ □□□ □□□

Answer: B (LEAVE A REPLY)

NEW QUESTION: 4

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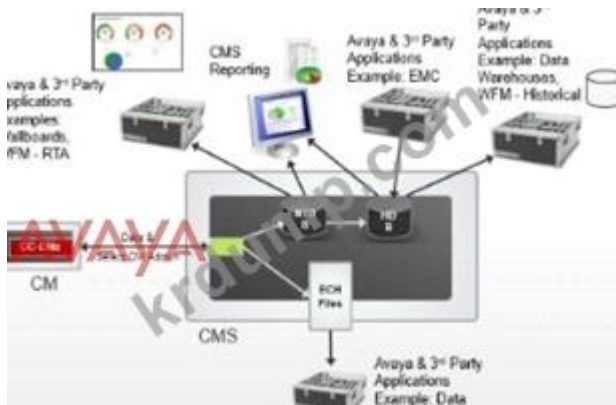
□□□□□□ □□□□ Avaya Aura® Call Center Elite □□ □□ □□ □□□□□□□□ □ □□□ □□□ □□□□?

- A. Avaya Intelligent Customer Routing
- B. Avaya Aura® Elite □□□□
- C. Avaya IX™ □□ □□
- D. □□□□ □□ □□ □□□

Answer: D (LEAVE A REPLY)

NEW QUESTION: 5

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□ □□□□ CMS(□□ □□ □□□) □ Call Center Elite □□□□□ □□ □□□□□. □□ □□ □□ □□□□ □□□ □□□, □□ □□ □□□ □□□ □ □□□ CMS□ □□□ □.

□□ CMS □□□□ □□□ □ □□ ACD(□□ □□ □□) □□□□ □ □□□□?

- A. 5

- B. 8
- C. 15
- D. 10

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 6

CMS(Oracle VM) 19 Avaya 1000 1000 1000 1000 1000. 1000 1000 1000 1000 1000. 1000 1000 1000 1000 1000 1000 1000 1000 1000.

1000 1000 1000 1000 1000 1000 1000 CMS 19 1000 1000 1000 1000? (3000 1000000.)

- A. CMS Oracle VM OVA(Oracle VM VMware vSphere)
- B. 1000 1000
- C. 1000 1000 150
- D. 1000 1000 V880/V890
- E. 10000 1000 1000 1000

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 7

CMS(Oracle VM) 19 Avaya 1000 1000 1000 1000 1000. 1000 1000 1000 1000 1000. 1000 1000 1000 1000 1000 1000 1000 1000 1000.

1000 1000 1000 1000 1000 1000 1000 CMS 19 1000 1000 1000 1000 1000? (3000 1000000.)

- A. 1000 1000
- B. 1000 1000 V880/V890
- C. Oracle Sun Blade 150
- D. CMS Oracle VM OVA(Oracle VM VMware vSphere)
- E. 10000 1000 1000 1000

Answer: A,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 8

Avaya OneCloud™ ReadyNow 1000 1000 1000 1000 1000(VPC) 1000 Avaya 1000 1000 1000 1000 1000 1000 1000 1000 1000. 1000 1000 1000 1000 1000 1000 1000 1000 1000.

Avaya OneCloud™ ReadyNow 1000 1000 1000 1000 1000 1000 1000 1000? (2000 1000000.)

- A. MPLS VPN/1000000 1000 WAN 1000
- B. PSTN 10000 1000
- C. 10000 1000 1000 1000

- B. EMC 6.6 □□□ □□ □□ □□□ TLS 1.2□ □□□□ □□□□□.
- C. Elite Multichannel 6.6□ SSLv3□ □□□□□.
- D. TLS 1.0 □ 1.1□ □□ □□□ EMC 6.6□□ □□□□□□□.

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 16

Avaya Experience Portal(AEP)□ □□□□ □□□□□ □□□□ □□□□□. AEP□ □□ □ □□ □□ □ □□ □□? (3□□ □□□□□.)

- A. □□□ □□□ □□ □□□□ □□□ □□□□, ASR □ TTTS□ □□ □□□ □□□□□ □□□□□.
- B. MRCP □□□ Avaya□ □□ □□□ □□□□ □□ □□□□□. □□□ □□□ □□□ ASR/TTTS □□□ □□□□□ □□ □□□ □□□□□.
- C. AEP 7.2.x□□□ □□ □□□ □□□ □□ □□□ □□□ □ □□□□.
- D. AEP 7.2.x□□ □□ □□□ □□□ □□ □□□ □□□ □ □□□□.
- E. □□□ □□□ □□ □□□□ □□□ □□□□ □□□□□ □□□□ ASR □ TTTS□ □□ □□□.

Answer: B,C,E ([LEAVE A REPLY](#))

33820X □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 33820X □□! DumpTop □ □□ **33820X** □□ □□□ □□□□□□□, DumpTop 33820X □□ □□□ □□□□□□□□□ □□□ □□□□□□□□□. □□□□□ □□□ □□□□ □□ DumpTop 33820X □□□ □□□□□. <https://www.dumptop.com/AVAYA/33820X-dump.html> (65 Q&As Dumps, **30%OFF Special Discount: KrDump**)

NEW QUESTION: 17

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- A. Avaya Proactive Contact
- B. Avaya Aura® Elite □□□□
- C. Avaya Aura® Call Center Elite
- D. □□□□ □□□ □□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 22

Avaya OneCloud™ ReadyNow□ □□ □□□ Virtual Private Cloud(VPC)□ □□ Avaya□ □□□□□ □□□□ □□□ □□ □□ □□□ □□□ □□□□□. □ VPC□ □□□ □□□□ Avaya□ Contact Center □□□ □□ □□□□□ □□□□ □□□□□. □□ VPC □□□□ □ □□□□□ □□□ □□□□□?

- A. □□ □□□□ □ □□ □□□□□
- B. □□ □□□□ □ □□ □□□□□
- C. □□ □□□□ □ □□ □□□□□
- D. □□ □□□□ □ □□ □□□□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

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- A. Avaya Aura® □□□ □□
- B. Avaya Aura® □□ □□□
- C. Avaya □□ □□ □□□□
- D. □□□□ □□□□®

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

Avaya Elite Multichannel(EMC) □□□ 6.6□ □□ □ □□ □□□□ □□□□□? (3□□ □ □□□□.)

- A. MS □□□ □□ 2012
- B. MS SQL 2016
- C. Microsoft.NET □□□□□ R4.7.2
- D. MS SQL 2017
- E. MS □□□ □□ 2016

Answer: A,C,D ([LEAVE A REPLY](#))

NEW QUESTION: 25

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- A. □□□ □□□□□□□ □□□ □ □□□□□ □□□ AAMS □□ □□□ □□□□ □□□.
- B. AAMS□ □□□, □□ □□ □□ □ □□ □□ □□ □□□ □□□□□.
- C. Experience Portal□ AAMS□ □□□ □□□□ □□□□□.

Which of the following is a benefit of using a proactive outreach manager?
 It can help to reduce the number of calls that are answered by agents.
 It can help to increase the number of calls that are answered by agents.
 It can help to reduce the number of calls that are missed.
 It can help to increase the number of calls that are missed?

- A. It can help to reduce the number of calls that are answered by agents.
- B. It can help to increase the number of calls that are answered by agents.
- C. IX™ can help to reduce the number of calls that are missed.
- D. It can help to increase the number of calls that are missed.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 30

Which of the following is a benefit of using a proactive outreach manager?



Which of the following is a benefit of using a proactive outreach manager?

- * It can help to reduce the number of calls that are answered by agents.
 - * It can help to increase the number of calls that are answered by agents.
 - * It can help to reduce the number of calls that are missed.
 - * POM can help to increase the number of calls that are missed.
- Which of the following is a benefit of using a proactive outreach manager?

- A. It can help to reduce the number of calls that are answered by agents.
- B. POM can help to increase the number of calls that are answered by agents.
- C. Avaya Intelligent Customer Routing
- D. Afiniti can help to reduce the number of calls that are missed.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

Avaya CMS (Call Management System) is a software solution that runs on a VMWare vSphere environment. CMS 19.1 is a new version of CMS that includes several new features. Which of the following is a new feature in CMS 19.1?

- A. ASP 120
- B. ASP 100
- C. ASP 130

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□□□□□□□ □□□□□? (2□□ □□□□□.)

- A. □□□□ □
- B. Agent Desktop □□□□□(ADD)
- C. Avaya one-X® Agent
- D. Avaya Agent for Desktop(AAfD)

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 35

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Enterprise Wide Licensing□ □□□□ □ □□□□ □□ □□ □□ □□□□ □□□□□□
□□?

- A. □□-□□
- B. 1□-2□
- C. □□-□□
- D. □□-□□

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

Avaya IX™ Orchestration□ □ □□ Avaya □□□□□ □□□□ □□□□□□□□ □□□
□□ □□□ □□ □□□□□. (3□□ □□□□□.)

- A. Avaya Aura® Communication Manager
- B. Avaya Aura® □□ □□
- C. □□□□ □□□□□□ □□
- D. Avaya Contact Center Select
- E. □□ □□

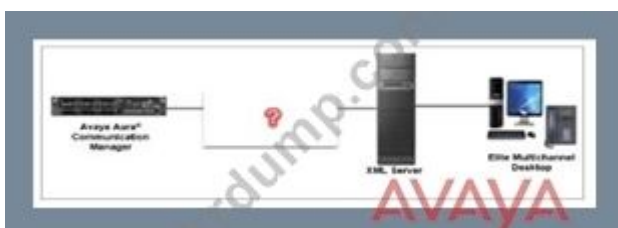
Answer: B,C,E ([LEAVE A REPLY](#))

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<https://support.avaya.com/products/P0408/avaya-orchestration-designer#:~:text=Orchestration%20Designer%20is%20a%20fully, and%20Interactive%20Response%20software%20platforms.>

NEW QUESTION: 37

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□ □□□ □□ □□□ Communications Manager □ CTI □□□□□□□ □□□□ □□□
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Linux □□□□ □□□□ Communication Manager □ Elite Multichannel □□□□ □□□
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- A. Avaya Aura® □□ □□ □□□□
- B. Avaya Aura® □□ □□□
- C. Avaya Aura® □□□□□□ □□ □□□
- D. Avaya Aura® □□□ □□

Answer: C (LEAVE A REPLY)

NEW QUESTION: 38

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□□□□□□ □□□□ Avaya Aura® Call Center Elite □□ □□ □□ □□□□□□□ □
□ □□□ □□□ □□□□?

- A. Avaya Intelligent Customer Routing
- B. Avaya IX™ □□ □□
- C. □□□□ □□ □□ □□□
- D. Avaya Aura® Elite □□□□

Answer: B (LEAVE A REPLY)

33820X □□ □□□ □□□□□ □□ DumpTop □□ □□□□ □□□ 33820X □□!
DumpTop □ □□ **33820X** □□ □□□ □□□□□□□, DumpTop 33820X □□ □□□
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33820X □□□ □□□□□. <https://www.dumptop.com/AVAYA/33820X-dump.html> (65
Q&As Dumps, **30%OFF** Special Discount: **KrDump**)